



ADDENDUM NO.: 739

IFB or RFP NO.: 1

Description: Provide Loan
Servicing Software

Bid Opening Date: January 6, 2023

Specifics of the Addendum: Provide Responses to Requests for Information.

QUESTION 1: Can companies from Outside USA can apply for this?

RESPONSE 1: Bidders may submit Bids if Bidder has a U.S. based office and an electronic payment can be remitted to a U.S. bank.

QUESTION 2: Do we need to come over there for meetings?

RESPONSE 2: In-person meetings are not required.

QUESTION 3: Can we submit the proposals via email?

RESPONSE 3: No, per the Bid documents, original Bids should be mailed to DASNY's offices located at 515 Broadway, Albany, NY 12207 and to the attention of the Purchasing Unit. Bids must be received no later than the date/time of the Bid Opening.

QUESTION 4: We want to confirm the purpose of the RFP is to: 1) Purchase/Licensing a loan administration platform (i.e. SaaS) to manage in-house (DASNY employees); or 2) Outsource loan custody and admin to a third party utilizing the selected vendors loan administration platform and resources (U.S. Bank employees)?

RESPONSE 4: The Bid is for the purchase of loan servicing software and will be managed by DASNY's employees.