

ADDENDUM NO.: 1

IFB or RFP NO.: 727

Description: Provide CommVault Master Certified Consulting Engagement

Project: DASNY

Bid Opening Date: June 28, 2022

Specifics of the Addendum: Provide responses to Requests for Information

Q1. Can you provide a breakdown of the hardware the CommCell infrastructure (CommServe, MediaAgents Library) is running on? Vendor, model, age.

A1. *CommServe is virtual Machines. 3 Media Agents are physical, and one is virtual. The physical media agents run on Dell computers. Age is unknown. Disk library runs on Dell server (3). The tape library is Quantum (2)*

Q2. What version of Commvault is DASNY currently on?

A2. *11.26.25.*

Q3. What licenses and quantities does DASNY own within their Commvault environment?

A3. *CVLT Complete Backup & Recovery for Physical Servers, Per Operating Instance = 22; Commvault Activate, Per Data Owner = 320; and Commvault Complete Backup & Recovery per 10 VM = 29.*

Q4. What's the client breakdown within the environment?

- Total number of clients
- Percentage of physical vs. virtual
- Which hypervisors (vendor, version)
- Any databases (vendor, version)

A4. *Client breakdown within the environment is as follows:*

- ***Total number of clients: about 80***
- ***Percentage of physical vs. virtual: Mostly virtual machines with few physical SQL server, unix and AS-400***
- ***Which hypervisors (vendor, version): VMware 7.x***
- ***Any databases (vendor, version): MS SQL.***

Q5. Is DASNY utilizing any cloud or tape libraries or is it strictly disk?

A5. Yes, onsite tape Libraries located in primary and DR site. Tape library in DR site is present but not active.

Q6. Is all backup data being replicated to the DR location via Commvault?

A6. Yes.

Q7. How many jobs does DASNY average on a daily basis?

A7. 351.

Q8. How frequently are restores being initiated? Do the restores come from disk only or tape/cloud as well?

A8. Restores are triggered when a user requests a file or folders to be restored. Estimate no more than 5 distinctive restores on any given month.

Q9. What is the existing infrastructure teams level of comfort with the Commvault environment?

A9. On a scale of 1 to10, maybe a "1" which is why I can't answer most of these questions.

Q10. Do any of the members of the team have experience with any other backup product in the event they are not familiar with Commvault?

A10. Some experience with the IBM/AS400 backup solution.

Q11. When was the CommCell environment initially deployed?

A11. On around 2011.

Q12. Are there any known pain points of the environment?

A12. None that we are aware of.

Q13. How often are DR tests performed, when was the last one conducted and how were the overall results?

A13. 1 or 2 times a year. Last test was March 2021.

Q14. Does DASNY feel the current CommCell environment meets their needs or do they feel a review of the environment will be necessary beginning day one to get a firm understanding of where the health of the environment currently stands?

A14. Yes. No immediate plans to change the environment.

Q15. Is DASNY looking to refresh any hardware in the near future in regards to the CommCell environment?

A15. May consider refreshing some of the hardware in 2023 or 2024.

All other terms and conditions of the original Invitation for Bids shall remain the same.

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